

SSDMAN CASE STUDY

Sterile Services Department Management Solution



Sterile service system upgrade helps City General Hospital meet NICE guidelines.

City General Hospital in Stoke-on-Trent has recently upgraded their sterile services system - SSDMan from Trisoft, to the new Windows based version.

HSDU Manager Debbie Baker says: "We have been working with Trisoft since the early 90's and decided to stay with the company and upgrade our current SSD system from the Unix version to the new Windows version.

"The new Windows version of SSDMan offers increased functionality for users and allows for the standardisation of software within our IT department.

"One of the main advantages of this new system is the ability to quickly and easily manipulate data and produce a wide range of varied reports.

"This helps to increase the communication and flow of data within our hospital. Reports can be emailed, printed or viewed instantly.



City General Hospital SSD Dirty Reception Area



City General Hospital SSD Clean Reception Area

"We chose to stay with Trisoft due to the flexibility of the system. Other systems we looked at did not offer the same functionality; they either focused on tracking traceability or reporting, whereas SSDMan is strong in both areas.

"The training we received from Trisoft on the new system was also very thorough, we were able to pick up issues before going live and tweak any of the functionality to suit our needs. Plus we saved time by importing our data automatically on the same day."

"Overall the system has improved our full SSD process, we are able to trace full trays at a very detailed level, and it has helped us to meet the NICE guidelines released last November. Reporting and communication has also greatly improved and the system is easy to use and very efficient.

"Next we will be implementing the IM (Instrument Marking) module, which will improve traceability even more and ensure that each individual instrument within a tray is easily identified and can be traced at all times.

"We would definitely recommend Trisoft's SSDMan system to other hospitals; we feel that it not only improves the efficiency of our SSD department, but impacts on the entire hospital also."

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